

www.thelyricroomsashby.co.uk



We have a dedicated team who are passionate about making your dream wedding day become a reality

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Delcome

Welcome to The Lyric Rooms! Here at our beautiful venue we have a dedicated team who are passionate about making your dream wedding day become a reality. The Lyric Rooms is a historic town-centre venue built in 1721 originally as a school.

Our idyllic, newly refurbished venue with original features, has retained the history of the past while creating a bright, fresh and contemporary environment to create memories that will last a lifetime.



Separate ceremony room available in our new chapel

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Capacity for up to 150 guests

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Table linen, cutlery and crockery, glassware, chair covers, candles and fairy lights all included



Exclusive use of The Lyric Rooms until midnight

Mhy Choose Us?

The Lyric Rooms is a family-run business where your vision of your wedding day is of paramount importance, which is why we strive to convey our flexibility when it comes to organising your special day. As we like to say to all our beautiful brides and grooms, 'your day, your way!'

To ensure all your wedding planning runs smoothly, efficiently and worry-free, we hold regular and scheduled face to face meetings with you.

# 'The New Chapel'

We are conveniently located just off the top of Ashby's bustling high street, with ample allocated parking spaces for your guests. We have three beautiful rooms within the venue that are all fully licensed to hold your ceremony. Our main ceremony room 'The New Chapel' can hold up to 55 guests and is our most popular room for ceremonies, being in the historic old school part of the building and possessing its original beamed ceiling and a tonne of natural daylight.

# The Main Hall

The Main Hall is our dedicated reception space located on the ground floor with a draped, twinkle light ceiling. Here is where you and your guests will be seated for a decadent wedding breakfast and evening celebrations for up to 150.

# The Galleried Bar

Just a few steps up from The Main Hall is our gorgeous Galleried Bar area where your guests can chill out in the open area and enjoy canapés, drinks and photographs.

# The Secret Garden

The Secret Garden is our newest project that we are super excited about, and is currently being drawn up ready for 2025/2026 weddings. It will bring a whole new element to The Lyric Rooms, giving all our guests the opportunity for photos and to sit in a quirky and scenic outside space!



Meet the Team











# **Celleste Perkins**

Celleste is a director and will be your main events manager/ wedding coordinator. She is often referred to as the 'face' of the business and is responsible for overseeing all day to day operations and all meetings with our couples. Celleste will always ensure that your day with us will be an unforgettable occasion.



# Vanessa Perkins

Vanessa is also a director in the business and is one of our senior events managers and wedding coordinators. Vanessa oversees enquiries and liaises with our couples. She will often be in attendance as well during your big day and night.



### **Matthew Perkins**

Matt is our managing director and is the brains behind the operation. He also runs a very successful wine import business to the trade, which enables us to have the very best quality and exclusive wines in terms of range and value.

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### Trudy Logan

Trudy is our longest standing member of staff and restaurant supervisor. She has been at The Lyric Rooms for over 17 years and has a wealth of experience in hospitality and catering. Her big smile, kindness and bubbly personality are truly infectious.



# Charlotte Clark

Charlotte is our bar manager and also helps with show arounds and room setups. Charlotte has a wealth of experience in wedding planning and hospitality and loves walking through our couple's special days, offering lots of creative ideas and suggestions.



How your day

could look

12:30 pm Your wedding ceremony

**1:30 pm** Photographs as newly weds

2:00pm Drinks reception and canapés

**3:00pm** Champagne toast and wedding breakfast

> 5:00pm Speeches

6:00pm Photographs (golden hour in summer time)

> 7:00pm Evening reception guests arrive

> > 8:00pm Evening buffet is served

9:00pm Cutting the cake and first dance

> 11:30 pm Last orders at the bar

> > Midnight Carriages



Ceremonies

Should you be looking to hold your ceremony elsewhere or in a local church, the closest options are below:

St Helens Church 3 Lower Church Street, Ashby LE65 1AA Tel: 01530 411607

# Holy Trinity Church

Kilwardby Street, Ashby LE65 2FR Tel: 07745 378155

# St James' Church

Annwell Lane, Smisby LE65 2TA Tel: 01530 414453

For on-site ceremonies, contact the relevant registrar:

# **Coalville Registry Office**

Stenson House, London Road, Coalville LE67 3FN Tel: 0116 305 6565 Various locations within our beautiful venue are available for ceremonies, with our most popular being 'The New Chapel'.

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For celebrant and humanist ceremonies please see below:

# Way Beyond Ceremonies

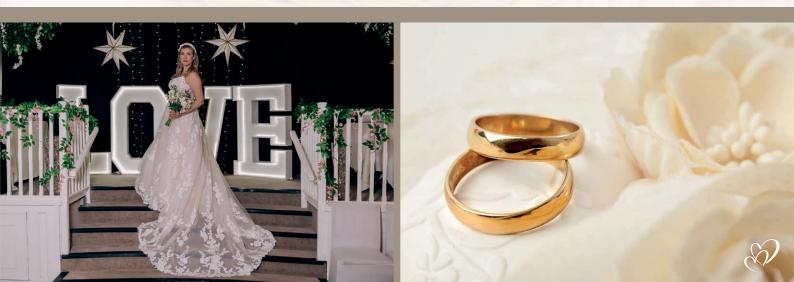
Oliver Way Tel: 07875 353989

# Caraid Personal Ceremonies Leni Robson

Tel: 07717 071725

# Celebrant

Sue Hibbert Tel: 07914 353033



Food & Beverage

For weddings at The Lyric Rooms we have an exclusive partnership with WCB Catering and Saffron, who provide all food for weddings at the venue, including any evening reception buffets. Both have an extremely experienced team who live and breathe weddings, they are best placed to create your perfect menu and reflect each client.

- Different pricing brackets and flexibility, ensuring all tastes and budgets achieved
- Using all fresh and seasonal ingredients from local suppliers where possible
- Bespoke and tailored menus available alongside set menus for maximum flexibility
- Only the best quality produce used, to create meals to the highest standard
- All dietary requirements catered for, mirroring the menu

Our newly refurbished, Galleried Bar, has an extensive and exclusive quality range of wines and an array of in-house drinks to suit all tastes. We can offer a cocktail bar and even create your own bespoke cocktail for the day.

We can also give you the option to create your own welcome drinks packages to suit you and your guests.





# Menu

A LA CARTE WEDDING MENU

Starters Soup of your choice, fresh ciabatta and whipped butter Chicken Liver parfait, beer pickled onions, ciabtta Prawn cocktail, prawns, smoked salmon, marie rose sauce

Mains Chicken supreme, roast carrot, mushroom butter sauce Roasted cauliflower, tabouleh, pomegranate, mint yoghurt Confit Pork belly, apple puree, baby leeks, cider sauce (all served with roasties and seasonal vegetables).

Sweets Sticky toffee pudding, butterscotch sauce, vanilla ice cream Lemon tart, raspberry, meringue







# Starters

Chicken Terrine, Chicken Terrine, tarragon, wild mushrooms, sweetcorn puree Ox Tail Taco. pulled beef, celeriac, erispy shallots Pan Roasted Scallop. caramelised cauliflower puree, coriander, puffed rice

#### Mains

Corn fed chicken supreme. baby leeks, black garlic, confit thigh, chicken butter sauce Rump Cap of Beef, potato puree, braised beef, roscoff onion, bordelaise sauce Shallot Tarte Tatin brie croquette, red wine reduction

(all served with roasties and seasonal vegetables)

#### Sweets

Chocolate Parfait, peanut, coffee, caramel Vanilla Panna Cotta, summer berries, prosecco syrup

Vegetarian/Vegan options available on request Menus are samples only, we are happy to work with you to make alterations so you have the perfect menu for your big day. info@wcbcatering.co.uk 07458983705



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Wedding Enhancements

Your evening wedding reception will be held in The Main Hall. Following your wedding breakfast, our experienced operations team will transform the room swiftly for your evening party ensuring a clean and reset venue for when your evening guests arrive with us.

For those of you who are wanting a little extra for your big day, please see our list below of extra touches we would recommend to enhance your wedding day!

 Venue decoration suppliers
 e.g. balloon displays,
 sweet carts, photo booths

> Canapés and welcome drinks

• Flower arrangements e.g. table pieces and floor standing displays from our nominated florist

• Wedding photographers from our nominated list

 Wedding singers, musicians and bands from our nominated list If you're wanting something a little more quirky and abstract for your day, have you ever considered some of the following? We have a list of contacts for:

Professional
 Dancers/Showgirls

- Stilt Walkers
  - Acrobats
- Hoola Hoopers
  - Fire Eaters
- Glitter Bunnies
- Casino Tables with Croupiers
  - Magicians
  - Tribute Acts

For your evening party we can also offer our assistance with:

 A DJ if required from our nominated list, subject to availability

• A band if required from our nominated list, subject to availability

 Welcome drinks for your evening guests

• Canapés for evening guests

### 'Vintage Afternoon Tea' themed weddings

Looking for something different? We have our very own beautiful original vintage tea sets, embroidered table linen, and bunting. We can serve an extra special wedding afternoon tea, complete with gourmet finger sandwiches, savouries and dainty cakes, with tea/coffee, Prosecco or Champagne!







# Parking

The Lyric Rooms is situated in the centre of town with plenty of car parking in the adjacent road's public car parks. In addition to that, we can also offer free car parking within the grounds of Ivanhoe School, located just a short walk away.



### Music

We do have a recommended list of DJ's and bands, but we do allow others of your choice to be a part of your day.
We do request that all suppliers provide copies of their public liability insurance (£5M minimum) and also PAT testing documents for all equipment.
The venue has noise limiters on site due to being in a residential area, and these must be strictly adhered to.
All music must be finished by 11:45pm, and all guests off site no later than midnight.

# Accommodation

Directly across the road from The Lyric Rooms is a beautiful, traditional Airbnb called the Clockmaker's House. This charming house sits snuggled into the centre of a peaceful conservation area. Its quaint but tiny frontage with its 17th century doorway and beautiful bow window, hides a wealth of unusual rooms, spacious and quirky, and with beams a plenty.

There are also a selection of apartments and town houses within walking distance from our wedding venue on Airbnb.

Our nearest hotel is the Premier Inn, located on Flagstaff Island, Ashby, Junction 13.

# Timings

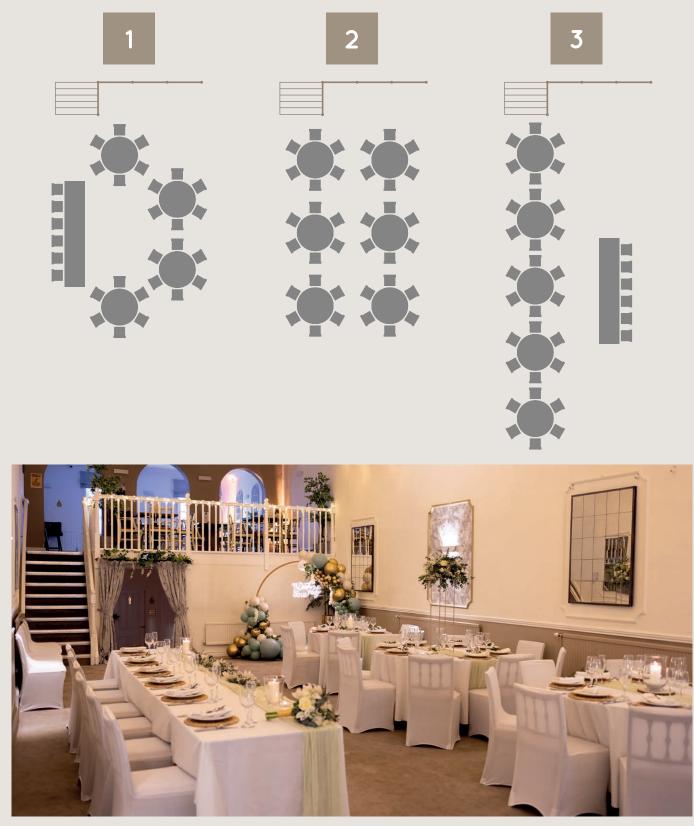
We provide access to The Lyric Rooms the day before your wedding for up to 2 hours to allow you to set up all the little touches before your special day. These times will be agreed in advance and you will be accompanied by a member of our team. Access will also be available on the days following your wedding to collect any belongings.

# Wedding Insurance

We strongly recommend you take out wedding insurance as a safeguard for your day. As per our terms and conditions, all deposit payments and balance payments are non-refundable. Taking out wedding insurance protects both parties against unforeseen circumstances.

Table Layouts

There are a number of options for table layouts at The Lyric Rooms, a few suggestions are outlined below as a guide.





Pricing

# 2024

Monday - Thursday prices from £1500. Friday - Sunday prices from £2000. For ceremonies in our new chapel prices are plus £350.

# 2025

Monday - Thursday prices from £1700. Friday - Sunday prices from £2400. For ceremonies in our new chapel prices are plus £370.

# 2026

Monday - Thursday prices from £2000. Friday - Sunday prices from £2900. For ceremonies in our new chapel prices are plus £390. All prices include VAT.

# What is the capacity at The Lyric Rooms?

Our maximum capacity is 100 people seated for a wedding breakfast and 150 for an evening reception and buffet.



# Will our guests find the venue easily and where do we park?

The Lyric Rooms is located just off of Ashby's bustling high street, the address and postcode listed takes cars directly to Ivanhoe School for free parking and The Lyric Rooms is approx 200m away! All guests will be given car parking instructions and a route to The Lyric Rooms.



# What is included in the venue hire price?

All tables, chairs, linen, cutlery, glassware, staff and our house bar is included within the venue hire pricing, along with a dedicated Venue Manager to work with you throughout, including on the day itself.



### What disabled facilities are in place at the venue?

Access is through our double fire doors and there is a ramp from the ground up to the toilets and ceremony room.



### Are there photo location opportunities at the site?

As we are currently developing our outside area, we have been granted the use of an area within St Helen's churchyard garden for photo opportunities. This is only a stone's throw away from The Lyric Rooms! Our team will show you these locations prior to booking, please ask for more details.



### Is there an area for guests to leave gifts?

A gift table can be set up in advance for guests to leave their gifts, please note all gifts are left at their own risk and we cannot take responsibility for their security. We advise all gifts are removed at the end of the evening.

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### Do you allow fireworks or sky lanterns?

Unfortunately not, due to the location being surrounded by residents, this would be a noise and fire risk.



### Do you allow candles or tea-lights?

Due to the fire risks associated with candles and tea-lights, we only allow them if they are covered i.e. in a jar or candle holder.

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**Do you allow dry ice machines or smoke machines?** Unfortunately not due to the potential damage to our listed building.

# Do you allow confetti?

Bio-degradable confetti is allowed on site, but no other types. It is the client's responsibility to ensure this is adhered to by all guests. If the churchyard is being used for photos, strictly no confetti is to be used there as stated by the church.



# Can we bring our own caterers to The Lyric Rooms?

We work exclusively with, and highly recommend, Saffron and WCB Catering for all catering so no other caterers are allowed on site.

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### Can we bring our own drinks or bar service?

The Lyric Rooms do not allow corkage. We have an extensive and exclusive range of premium wines, spirits and beers to offer. If you have a specific requirement, then please chat to our team and we will do our very best to accommodate!



# What numbers do we cater for?

We would strongly recommend catering for 100% of your guests for the daytime wedding breakfast, canapés and evening buffet.

### What time do we have the room until?

The Lyric Rooms is yours all day and night up until midnight. Last orders from the bar will be at 11:30pm, with the bar closing at 11:45pm.

# Terms & Conditions

### Venue Hire

### 1. Pricing/Quotes

All quotes are based on current prices advertised in our brochure and are valid for a 12 month period. Should a client wish to confirm a booking following a 12 month period from the date of the initial quote, this may then be subject to a change in pricing. Pricing of our venue menus and services are reviewed by The Lyric Rooms, generally on an annual basis, and The Lyric Rooms reserves the right to change/update the pricing as and when they see fit. All menu pricing is per head and subject to VAT.

### 2. Deposit

By paying the deposit to The Lyric Rooms, the client is accepting our terms and conditions and at this point our T's and C's come into full effect. The client is then entering a contractual agreement and it is up to the client to read through the terms and conditions in full upon confirmation of booking.

### 3. Payments

Upon confirmation of booking the following process will commence:

**First payment (deposit) -** upon receipt of deposit invoice, a non-refundable deposit of £1000 will be due which forms the deposit venue hire along with 25% of the catering/drinks balance which is also non-refundable.

**Second payment -** 8 weeks prior to the event date, the final balance for the remainder of the venue hire is due along with a further 25% of the catering/drinks balance. An invoice will be raised and issued to the client, payment due on receipt.

Third and final payment - All final details will start to be collated approx 4 weeks prior to the event date and these must be confirmed no later than 2 weeks prior to the event date which is the point when the remaining final balance for the catering/drinks service is due. A final invoice will be issued upon confirmation of final details and the balance due in full no later than 2 weeks prior to the event date.

The client is responsible for all final details and the settlement of the account with any queries regarding the invoice being raised immediately. Payment is preferred via BACS, debit cards are accepted. Please note that AMEX, credit cards and cheques are not accepted for wedding/events bookings.

Please also note that no refunds will be given for any decrease in numbers once final details have been agreed. The venue hire period relates to the event date itself. Any set up/take down agreements will be made closer to the event date and are subject to other events in the daytime either side.

### **4**. VAT

All prices are including VAT unless stated.

### 5. Final Details

All final details including numbers, dietary requirements and timelines are to be provided when requested, approximately 4 weeks prior to the event date. Any subsequent changes should be notified as soon as possible and will be due for payment immediately, although The Lyric Rooms are under no obligation to accommodate these changes we will endeavour to do so. The deadline for confirmation of any details is 2 weeks prior to the event and no extension will be given on this deadline.

Please note, no refunds will be given for any decrease in numbers once final details have been agreed and the final balance paid.

### 6. Cancellation

Any cancellation should be advised in writing to The Lyric Rooms as soon as possible.

All deposits are non-refundable and this will be retained by The Lyric Rooms. Charges will also be made as per the following:

#### If cancelled amount due from client:

0-8 weeks prior to the event date	100% of the venue hire 100% of the catering services
8-20 weeks prior to the event date	50% of the venue hire
	50% of the catering services
20 weeks plus	£1,000 of the venue hire (equating to the non-refundable deposit)
	25% of the catering services (equating to the non-refundable deposit)

Non-payment prior to any event may be taken as a cancellation and the charges above will be applied accordingly. The Lyric Rooms may take the decision to cancel an event should the client be in arrears of payment or be in breach of any of our terms and conditions. The Lyric Rooms reserves the right to receive payment after termination of a contact/ completion of an event subject to agreement.

The Lyric Rooms strongly recommends clients purchase wedding insurance independently where applicable upon booking for their own peace of mind.

### 7. Menus, Range and Availability

All goods and ingredients are offered subject to availability. If an item becomes unavailable or it is of insufficient quality for a client's function, The Lyric Rooms reserves the right to make a substitution. Wherever possible the client will be notified of any changes in advance.

Children under the age of 3 will not be charged for (subject to the menu being a sharing platter/buffet option only), and children aged between 3 and 9 will be charged at a proportion of the adult's cost for a half sized adult meal or a set children's menu. All other guests will be charged at full adult price. No supplements are offered for children's menu, they are based strictly on a single choice only.

All dietary requirements will be accommodated, and it is the client's responsibility to outline the details of the requirements, including a full table plan showing where those people will be seated. Our Chefs will then adapt the menu choices to suit the requirement, or provide an alternative dish if necessary.

The Lyric Rooms strictly only offer menu tastings on 3 course wedding breakfasts, upon request and these are subject to an additional charge. The Lyric Rooms will accommodate menu tastings during weekdays only (daytime ideally but some evenings may be possible) but it may not always be possible to accommodate requests between the months of May and September due to this being our peak wedding season.

Menu tastings are only available to clients who have booked and paid a deposit with us and the charge will be added to the client's pro-forma.

All menus are priced per person and pricing depends upon selection of food and number of choices per course. Children's menus are based on single choice only (with dietaries being accommodated). Evening buffets require a minimum of 50 people or if numbers fall below this then 50 x the price of the chosen buffet will be charged.

### 8. Additional Catering

Meals for entertainers, photographers, videographers, bands and musicians, child minders and any other supplier at events etc. must be pre-ordered and will be charged for. The Lyric Rooms accepts no responsibility for non-catering staff who require food when it has not been booked and paid for in advance, and these details need to be supplied during the final details stage.

#### 9. Drinks

All drinks packages are serviced as pre-ordered and paid for in advance. No refunds are offered on any drinks opened on site and not consumed.

Any ale which has been pre-ordered and not consumed, then becomes chargeable to the client at cost rate per pint.

No other drinks are permitted to be bought onto the premises for consumption unless this has been a specific and agreed pre-order. Any drinks found to be being consumed and not purchased at The Lyric Rooms will be subject to a £14 corkage charge.

#### 10. Bar

The Lyric Rooms offers a well stocked bar service which is included within the venue hire charge. Last orders are called at 11.30 pm.

The Lyric Rooms strictly follows the Drink Aware guidelines at all times and Challenge 25. Anyone underage found to be consuming alcohol will be asked to leave the premises.

### 11. Access/Set Up

The Lyric Rooms requests full details regarding a set up schedule which must run in conjunction with the access times agreed. The Lyric Rooms reserve the right to make an additional charge of £100 plus VAT should our team have to return to the venue for our set up due to any external equipment not being in place at the advised time, causing us delays/return journeys/ extra time at the venue.

Set up details will be confirmed in advance with the client and will either be on the day of the event, or in advance if agreed.

### 12. Damage, Loss and Items Left Behind

The client is responsible for any damage, breakages, or loss of any property belonging to The Lyric Rooms or any property hired for the clients function, however caused, and will be charged at the full replacement value. This applies to the period between delivery and collection. The client will report any damage to any equipment or structure to a representative of The Lyric Rooms as soon as possible.

The Lyric Rooms cannot accept responsibility for items left behind by the client, guests or any others attending the venue and will routinely dispose of menus, decorations etc. along with perishable items. If the client wishes to vary this term, The Lyric Rooms must have written notice in advance. In this instance The Lyric Rooms will reserve the right to charge for storage or safe keeping of all items or articles.

A linen deposit is required to cover any damage to linen at an event and The Lyric Rooms reserve the right to keep that fee if any damage occurs. Should no damage occur, this deposit will be refunded upon request and confirmation that no damage has occurred from The Lyric Rooms. Naked flames and felt tip pens are not permitted to be used on any linen. The Lyric Rooms reserves the right to charge additional costs to the clients should substantial damage occur to any linen product over and above the £100 deposit – evidence of damage will be provided, an invoice raised and payment is due within 7 days of receipt.

### 13. Staffing

All service staff will be fully trained and in the correct Lyric Rooms branded uniform. For each wedding/event we will allocate an Event Manager or Supervisor free of charge.

### 14. Smoking

Smoking is only permitted in the designated area and the client is responsible for ensuring all guests are aware of those designated areas.

### 15. Confetti

Bio-degradable confetti is allowed at The Lyric Rooms, any other type of confetti is not permitted. If confetti is to be thrown it must be strictly on The Lyric Rooms premises (outside) and NOT thrown on the adjacent church yard or gardens. The client is responsible for ensuring all guests are aware of this term, and a clearing up charge can be applied if this is not adhered to.

### 16. Wall Coverings

The client is not permitted to fix any items to the walls or other buildings, including any signs, posters or displays. Blue Tac, Sellotape or any other adhesives are not permitted.

### **17. External Suppliers**

Any external suppliers such as DJs, bands, photographers and entertainment providers must be approved by The Lyric Rooms in advance of the event, with all relevant PAT testing certificates and insurance documents being required, along with full contact details for each supplier.

A minimum of £5m public liability insurance is required for all suppliers and proof of this must be provided in advance of the event. This also applies to any other suppliers hired by the client.

All suppliers requiring access to set up/take down, will need to be agreed with our venue coordinator and access times will be subject to the venue-co-ordinators discretion. Access times for the venue are stipulated within the brochure and MUST be adhered to at all times. Clients/suppliers are not permitted in our venue without a Lyric Rooms representative at any time, unless previously agreed in writing.

### 18. Venue Stipulations

The venue hire fee does not include the booking of the registrar and the client is responsible for organising and paying for this service directly with the local Council. The 'New Chapel' ceremony room holds a maximum of 60 people – this number includes the bride and groom, 2 x registrars, and 1 x member of Lyric Rooms staff.

The licence of the venue stipulates that any event must end in full by 11.45pm and all guests must be off site by midnight at the latest. No extensions of these timescales will be granted due to licence restrictions.

Access timings (all subject to agreement and confirmation and): Access for 2 hours the day prior for client to set up.

Access from 2 hours prior to the ceremony on the day itself.

Access for 2 hours the following day or the day thereafter to clear down.

At the point of final details, access times will be arranged with our operations team and must be adhered to. Access to the site without accompaniment is not permitted.

Any damage caused at The Lyric Rooms by the client, any of their guests or suppliers, will be chargeable at the cost of the item, or the repair costs applicable. An invoice will be raised to the client in such event which is to be paid in full within 7 days.

Noise restrictions are in place at The Lyric Rooms and the team on site reserves the right to adhere to these restrictions should they become unreasonable and cause disturbance to local neighbours and residents. The Lyric Rooms reserves the right to end any event, should this term not be adhered to.

Sound limiter equipment is in place at The Lyric Rooms and all bands/DJ's etc. must utilise and adhere to this system to avoid music being halted immediately. All bands/DJ's/ musicians etc. will be required to sign a disclaimer regarding the noise limiter stipulations in advance of the event.

All Lyric Rooms guests are not permitted to park in the private residents parking bays on the roadside outside of The Lyric Rooms. Parking tickets may be issued as a result by the local authority. It is the client's responsibility to ensure all guests are aware of this and to recommend the local car parking facilities nearby. The closest car park on South Street is free of charge after 5.00pm.

Should guests require to leave their cars overnight, they will need to remove them by 9.00am the following morning or purchase a parking ticket from the pay and display machines on site.

The use of candles are only permitted if within a substantial glass container and approved by The Lyric Rooms. The use of pyrotechnics, fireworks or any other naked flames are not permitted. Sky lanterns are not permitted under any circumstances.

The client is responsible for all of their guests and no dangerous or illegal items are allowed onto the premises. If this term is breached, The Lyric Rooms and/or our security team, reserves the right to request the guest/s depart the premises.

No glassware is permitted to be taken outside of the gates of the main building.

Alcohol is not permitted to be bought on site without prior agreement and if discovered, this will be confiscated immediately. Corkage charges also apply should this agreement be made with the client, with no exceptions. In regards to the decoration of the The Lyric Rooms, this responsibility lies with the client, including the erection of bunting and any other decorations. Access for decoration is as per the contract/brochure details. No ladders will be provided by The Lyric Rooms therefore clients must bring their own ladders and are responsible for any hanging decorations themselves.

The Lyric Rooms reserve the right to take photographs of the venue, catering and decorations throughout the event and will use within their social media strategies as they see fit, although no social media posts will be made until the wedding has ended. If the client does not agree to this term, please advise in writing in advance of the event day.

### 19. Force Majeure

The Lyric Rooms will accept no liability for the failure to perform any obligations due to strike, lockout, hostilities or any other circumstances beyond our control.

No liability is accepted for loss, damage or consequential loss caused by any failure to perform our obligations (whether due to negligence by us, our employees or sub-contractors, or other due causes), but this does not exclude liability for death or personal injury as required by law.

### 20. Liability

The client is responsible for all loses, damages and expenses at The Lyric Rooms arising from the behaviour or actions of either themselves or their guests, along with any contractors bought onto site etc.

The Lyric Rooms will not be responsible for, and the client will indemnify the company, against all claims for injury to persons or loss of, or damage to the property and any of the garden areas howsoever caused, unless it is proven that such injury or damage be caused by fault material or workmanship, or negligence by the company.

Should damage occur to client property caused by a member of The Lyric Rooms team, this should be reported immediately and followed up in writing, for our management team to discuss and review, potentially undertaking a full investigation.

### **21. Intellectual Property**

All patents, utility models, rights to inventions, copyright and neighbouring and related rights, moral rights, trademarks and service marks, business names and domain names, rights in get-up and trade dress, goodwill and the right to sue for passing off or unfair competition, rights in designs, rights in computer software, database rights, rights to use, and protect the confidentiality of, confidential information (including know-how and trade secrets) and all other intellectual property rights, in each case whether registered or unregistered and including all applications and rights to apply for and be granted, renewals or extensions of, and rights to claim priority from, such rights and all similar or equivalent rights or forms of protection which subsist or will subsist now or in the future in any part of the world.

### 22. Complaints

In the unlikely event of a complaint, the client should raise this in writing to The Lyric Rooms with a full explanation of the issue, within 7 days of the event. This will be acknowledged within 24 hours and an estimated timescale for any investigation will be provided at this point.

The Lyric Rooms Ltd reserve the right to amend and update these Terms and Conditions periodically.









Tel: 07976 493834 or 07875 499264 Email: enquiries@thelyricrooms.co.uk thelyricroomsashby.co.uk